

SUBMITTING CLAIMS

1. Go to www.medaviebc.ca
2. Sign in with your details. You may be prompted to enter a new password.
3. Complete the security questions and move to the next page.
4. Go to Claims.
5. You will be asked for the patient ID (UCI number), and the details of the patient's invoice generated by the EMR of the Physician.

*You can only claim for patients electronically, as above, for patients who have received care within the past 30 days

- For claims that occurred past 30 days, see the page in this pamphlet on "Claims Past 30 Days"

CLAIMS PAST 30 DAYS

1. Go to www.medaviebc.ca.
2. Go to Health professionals.
3. Go to Resources.
4. Click on "Immigration, Refugees & Citizenship Canada (IRCC)."
5. Click on "In Canada IRCC providers"
6. Next section on the far right, click on "Forms and Agreements."
7. Click on "Medical/General Services Claim Form."
8. Complete the patient's details and fax form to 506 867 3841.

Note: You may have to re-send the Physician's direct deposit form with some back claims.



INTERIM FEDERAL HEALTH PROGRAM (IFHP)

REGISTRATION & CLAIMS
PROCESS

INITIAL REGISTRATION

1. Go to www.medaviebc.ca.
2. Go to "Health Professionals."
3. Drop tab to Register as New Provider.
4. On the left side, go to 'Do not have a Provider ID.'
5. Complete the details of the Physician specialty, contact info, including email address, etc.
6. Submit.
7. Direct Deposit Form (you will be asked for a void cheque).

How to access the Direct Deposit Form (if it does not pop up above)

- On the website, go to Health professionals.
- Go to "Resources."
- Click on "Immigration, Refugees & Citizenship Canada (IRCC)."
- Click on "In Canada IRCC providers."
- Next section on the far right, click on "Forms and Agreements."
- You will find the "Direct Deposit Request Form."

AFTER FORM SUBMISSION

Once the form has been submitted, it will take up to **8 weeks** to review.

Once reviewed and approved, two separate emails will be sent to the email address listed.

Email 1 – User ID

Email 2 – Temp Password.

*It's important to check the **junk/spam mail** in case the emails are sitting there

- This has happened to some Physicians

For further information or questions, call: **1 888 614 1880**.
Mon – Fri (08:30 to 16:30 in each Canadian zone).

OR

Visit the "Interim Federal Health Program – Information for health-care professionals" page on **Canada.ca**.